

SOUTHERN NEVADA CENTER FOR  
INDEPENDENT LIVING

Statewide  
Telecommunications  
Equipment  
Distribution  
Program

# PURPOSE

- ❑ To improve and or increase communication capacity for individuals who are deaf, hard of hearing, or speech impaired of all ages.
- ❑ To expand equipment distribution location options.
- ❑ To specifically target people:
  - a) of low income households
  - b) of ethnic minority backgrounds
  - c) who live in rural areas
- ❑ To increase Center for Independent Living Services

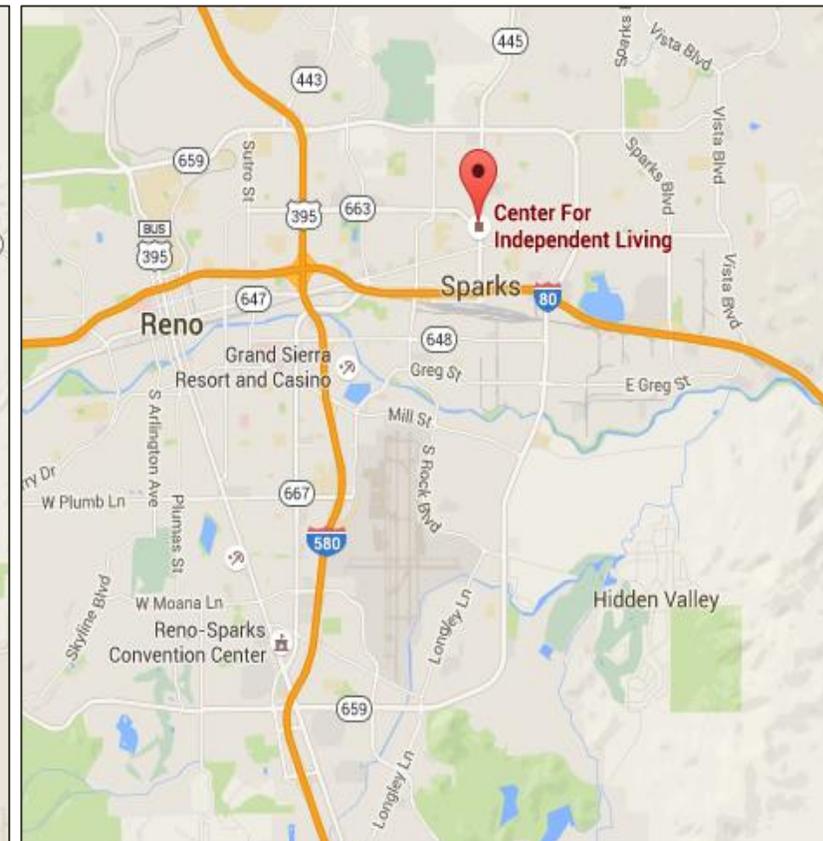
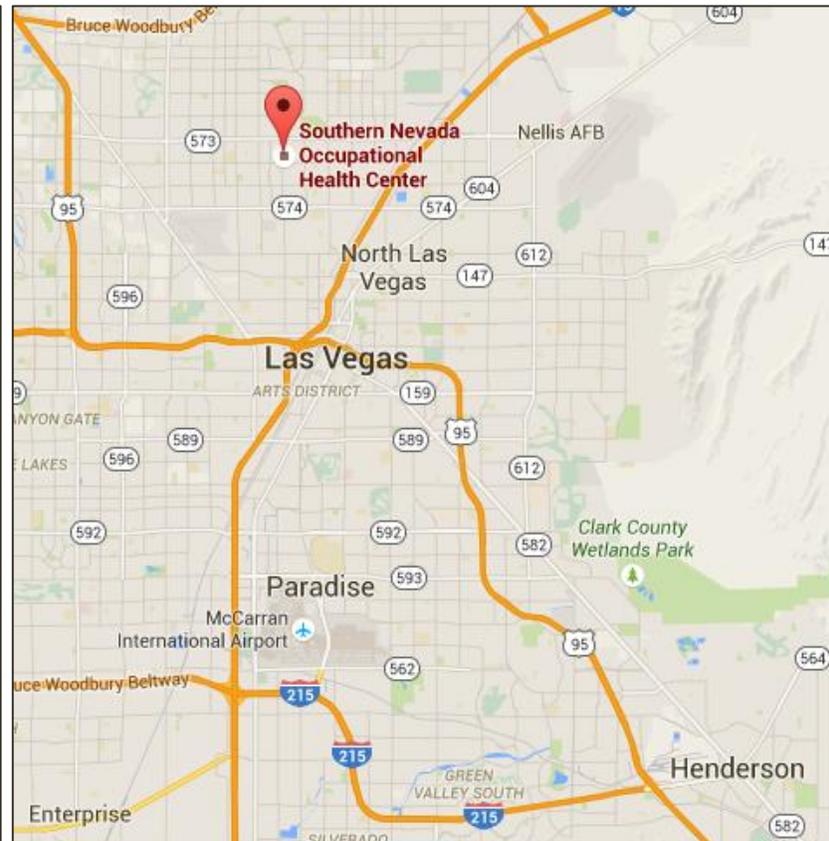
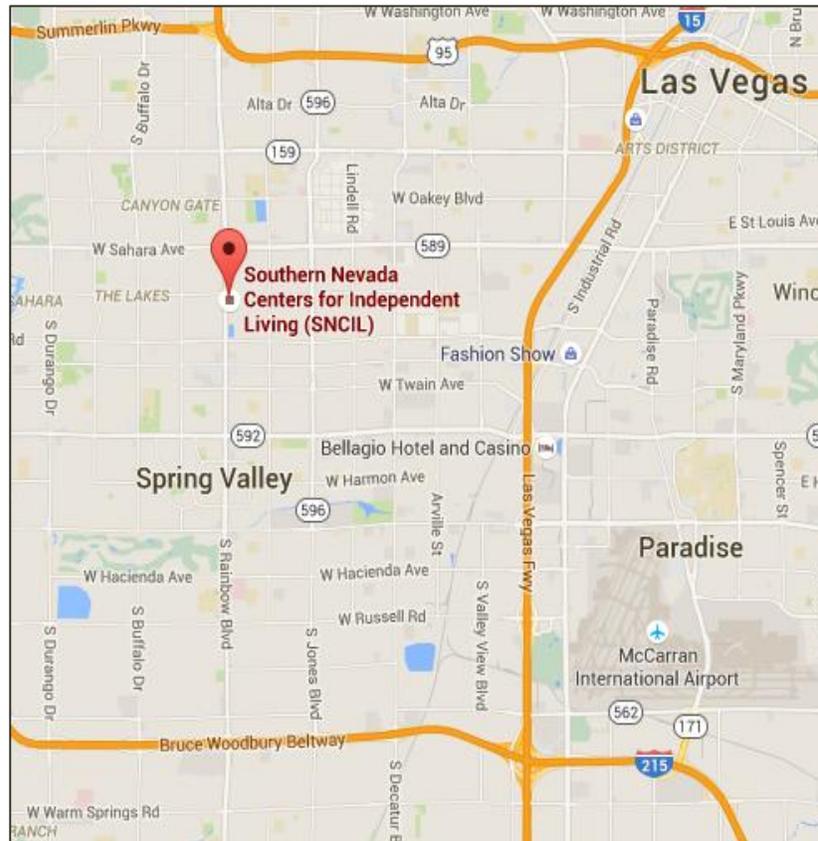


# 3 STATEWIDE LOCATIONS

SNCIL- Las Vegas

SNCIL (SOC)- North Las Vegas

NNCIL- Reno/Elko



# SNCIL – LAS VEGAS

**Name:** Southern Nevada Center For Independent Living

**Address:** 2950 S Rainbow Blvd Ste. 220, Las Vegas, NV 89146

**Phone:** (702) 889-4216

**Hours:** Monday-Friday:  
8:00 am – 5:00 pm



# SNCIL – NORTH LAS VEGAS

**Name:** Southern Nevada Center For Independent Living: Satellite Office Center

**Address:** 4100 N Martin L King Blvd Ste. 100, North Las Vegas, NV 89032

**Phone:**(702) 380-1712

**Hours:** Monday-Friday:

8:00 am – 5:00 pm



# NNCIL - RENO

**Name:** Northern Nevada  
Center For Independent  
Living

**Address:** 999 Pyramid  
Way, Sparks, NV 89431

**Phone:**(775) 353-3599

**Hours:** Monday-Friday:  
8:30 am – 5:00 pm



# ESTABLISHED WORKING SYSTEMS

We established working systems between Southern and Northern Nevada Centers for Independent Living.



# PROJECT START UP: FORMS POLICIES & PROCEDURES



4100 N. Martin Luther King Blvd., Ste. E100  
North Las Vegas, NV 89032  
(702) 649-3822 (V/TDD)  
(855) 649-3822 (Toll-Free)  
(702) 649-5022 (Fax)

999 Pyramid Way  
Sparks, NV 89431  
(775) 353-3599 (V/TDD)  
(775) 353-3588 (Fax)

### Consumer Intake Form for Deaf & Hard of Hearing or Speech Impaired

Date: \_\_\_\_\_

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Suffix: \_\_\_\_\_

Address: \_\_\_\_\_

Apt./Ste.: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

Home Ph. #: \_\_\_\_\_ Cell Ph. #: \_\_\_\_\_ Voice: Yes/No Video Phone: Yes/No

TTY: Yes/No (TL#/IP) \_\_\_\_\_ Text: Yes/No Do you have high speed internet: Yes/No

Marital Status:  Common Law  Domestic Partner  Single/Married/Divorced/Separated/Widowed

DOB: \_\_\_\_\_ Gender: \_\_\_\_\_ Age: \_\_\_\_\_ Ethnicity: \_\_\_\_\_

Your Disability:  Deaf  Hard of Hearing  Oral  Deaf/Blind  Visually Disabled  Speech Disabled

Do you Receive Benefits?:  Private Disability  SSI  Title II  Workmen's Comp  Veteran's

Other Disability. Please specify: \_\_\_\_\_

Does your disability impact your life? Yes/No. If Yes, how? \_\_\_\_\_

Do you use any adaptive equipment/assistive technology? Yes/No

If Yes, please select.  Hearing Aid  TTY  Pager  Cochlear Implant  Video Phone  Wheelchair  Lifts

Are you employed?  Full-time  Part-time  Student  Unemployed  Retired

What is your normal mode of transportation?  Family/My vehicle  Bus  Para-transit  Friends  None

How did you hear about SNCIL/NNCIL?  Outreach  Family/Friend  Advertisements  Other \_\_\_\_\_

Signature of Individual: \_\_\_\_\_ Date: \_\_\_\_\_

Staff Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please fax 702-649-5022 or e-mail to Khalilah White at [kwwhiteTEDP@snCIL.org](mailto:kwwhiteTEDP@snCIL.org)

TEDP Intake Form



4100 N. Martin Luther King Blvd.  
Ste. E100  
(702) 649-3822 (V/TDD)  
(855) 649-3800 (Toll-Free)  
(702) 649-5022 (Fax)

999 Pyramid Way  
Sparks, NV 89431  
(775) 353-3599 (V/TDD)  
(775) 353-3588 (Fax)

### TELECOMMUNICATION EQUIPMENT DISTRIBUTION PROGRAM CERTIFICATION FORM

TTY  Amplified Phone  CapTel Phone  CapTel Internet  Voice Carry Over  
(high speed internet required)

*In order for the following consumer to be considered for the telecommunication equipment distribution program the consumer must have his/her audiologist/doctor/professional (listed below) complete this form.*

You are required to bring or mail this completed form to the equipment distribution program nearest you. Once your application is approved and your equipment is ready to be picked up, SNCIL will contact you to make an appointment to receive your equipment as well as the appropriate training.

**Note: This form is to be filled out by a Physician, Surgeon, Vocational Rehabilitation Counselor, Speech Pathologist, or Audiologist.**

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last: \_\_\_\_\_

Telephone: \_\_\_\_\_

Check Type(s) of impairment(s) being certified:  Hearing  Speech

I certify that the consumer has the following hearing loss.

Decibel Loss: Left Ear: \_\_\_\_\_ Right Ear: \_\_\_\_\_

Speech: In my opinion, I understand the consumer's speech ability to be:

Excellent  Average  Poor  Other: \_\_\_\_\_

Name: \_\_\_\_\_ Title/Position: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

I certify that the above named person has the impairment(s) which severely restricts his/her receptive/expressive use of the telephone and qualifies for the equipment provided under NRS 427.797.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please fax to 702-649-5022 or email to Khalilah White at [kwwhiteTEDP@snCIL.org](mailto:kwwhiteTEDP@snCIL.org)

Distribution Certification Form

### For Internal Use Only

Date Distributed: \_\_\_\_\_

Equipment Category:  Amplified Phone  
 CapTel  
 Light Signaler  
 TTY

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Equipment Tracking Number: \_\_\_\_\_

Inventory Tracking Number: \_\_\_\_\_

Equipment Condition:  New  
 Used  
 Repairable  
 Destroy

Price: \_\_\_\_\_

Date Retired: \_\_\_\_\_

Assigned Staff: \_\_\_\_\_

# EQUIPMENT TRACKING

- ❑ Incorporated equipment inventory onto SNCIL tracking system. →
- ❑ Agency inventory tagging system (metal merchandise tags). →

**Inventory System Search**

Track your Inventory, Equipment, Loan, Donation, and other programs.

[Bulk Additions](#)

**Section Search:**

Inventory Program:  Equipment Category:

Tracking Number:  Model:

Equipment Condition:  Staff:

Remember this search.

[Search](#) [Clear Search](#) [Print Results](#) [Bulk Print Results](#)

[Add a New Inventory System Record](#) << < Page: 1 of 4 >>

Records: 1 - 100 of 370

Inventory Program	Equipment Category	Tracking Number	Model	Equipment Condition	Staff
25 TED NNCL	AMPLIFIED PHONE	G41106GC000642	PowerTel 720	New	Peter Ijar
25 TED NNCL	AMPLIFIED PHONE	U21201GC001985	PowerTel 765	New	JAMES A. WHITSELL, SR.
25 TED NNCL	AMPLIFIED PHONE	1312C1ST50FA00082	ST50	Used - Excellent Condition	JAMES A. WHITSELL, SR.
25 TED NNCL	AMPLIFIED PHONE	76560096670	JV35	Used - Excellent Condition	JAMES A. WHITSELL, SR.
25 TED NNCL	AMPLIFIED PHONE	11060913524	Ampli500	Used - Excellent Condition	JAMES A. WHITSELL, SR.
25 TED NNCL	AMPLIFIED PHONE	13040100212	CSC600	Used - Excellent Condition	JAMES A. WHITSELL, SR.
25 TED NNCL	AMPLIFIED PHONE	13040100215	CSC600	Used - Excellent Condition	JAMES A. WHITSELL, SR.
25 TED NNCL	AMPLIFIED PHONE	12020103410	A55	Used - Excellent Condition	JAMES A. WHITSELL, SR.
25 TED NNCL	AMPLIFIED PHONE	13040100275	A6BT	Used - Excellent Condition	JAMES A. WHITSELL, SR.
25 TED NNCL	AMPLIFIED PHONE	13040100271	A6BT	Used - Excellent Condition	JAMES A. WHITSELL, SR.
25 TED NNCL	AMPLIFIED PHONE	13040100276	A6BT	Used - Excellent Condition	JAMES A. WHITSELL, SR.
25 TED NNCL	AMPLIFIED PHONE	53730005946	Clarity EB14	Used - Excellent Condition	JAMES A. WHITSELL, SR.
25 TED NNCL	LIGHT SIGNALER	26664603748	LT	New	JAMES A. WHITSELL, SR.
25 TED NNCL	LIGHT SIGNALER	26680805146	LT	New	JAMES A. WHITSELL, SR.
25 TED NNCL	CAPTEL	398E1915109	840i	New	JAMES A. WHITSELL, SR.
25 TED NNCL	CAPTEL	398E1915110	840i	New	JAMES A. WHITSELL, SR.
25 TED NNCL	CAPTEL	398E1915112	840i	New	JAMES A. WHITSELL, SR.
25 TED NNCL	CAPTEL	398E1915113	840i	New	JAMES A. WHITSELL, SR.
25 TED NNCL	CAPTEL	398E1915111	840i	Used - Excellent Condition	JAMES A. WHITSELL, SR.
25 TED NNCL	CAPTEL	398E1915108	840i	New	JAMES A. WHITSELL, SR.
25 TED NNCL	CAPTEL	398E1915106	840i	New	JAMES A. WHITSELL, SR.



# OUTREACH

**Telecommunications Equipment Distribution Program (TEDP) for individuals who are Deaf, Hard of Hearing or Speech Impaired, of all ages.**

Do you have a hearing loss or speech impairment preventing you from communicating on the phone?

We can Help!

We provide the following at no cost:

- Amplified Phones
- Voice Carry Over Phones
- CapTel Phone
- CapTel Internet (High Speed Required)
- TTY
- Light Signalers



**Contact Us for More Information**



2950 S. Rainbow Blvd., Suite 220  
Las Vegas, NV 89146  
(702) 889-4216 (V/TDD)  
(702) 889-4574 (Fax)  
(800) 870-7003  
TEDP@sncl.org  
www.sncl.org



999 Pyramid Way  
Sparks, NV 89431  
(775) 353-3599 (V/TDD)  
(775) 353-3588 (Fax)  
www.nccil.org

Flyers



Southern Nevada Center For Independent Living



**MARCH 13<sup>TH</sup> PAHRUMP VALLEY SENIOR CENTER 10AM**

**'IF POSSIBLE BRING AUDIOGRAM/HEARING TEST'**

**DO YOU HAVE A HEARING LOSS OR A SPEECH IMPAIRMENT?**

We can help! SNCL will have a table quarterly at the Pahrump Valley Senior Center located at 1370 S. Basin Ave. Pahrump, NV 89060. The second quarterly event will take place March 13<sup>th</sup> at 10:00am. You can stop by the table and get information regarding our FREE telephones for deaf, hard of hearing, and speech impaired consumers.

**Telecommunications Equipment Distribution Program (TEDP) for individuals who are Deaf, Hard of Hearing or Speech Impaired of all ages.**

*Funded by the State of Nevada Aging Disability Services Division and the Public Utilities Commission*

**FREE**  
Telephones for people who are Deaf, Hard of Hearing, or Speech Impaired

We have a variety of phones

- Amplified Phones
- Voice Carry Over Phones
- CapTel Phones
- TTYs
- Light Signalers

**SNCL**  
2950 S. Rainbow Blvd., Ste. 220  
Las Vegas, NV 89146  
Phone: 702-889-4216  
Fax: 702-889-4574  
Email: tedp@sncl.org

Newspaper Ads



**SOUTHERN NEVADA CENTER FOR INDEPENDENT LIVING.**

**MONTHLY OUTREACH NEWSLETTER.**



Thank you to Clark County Fire Station, for inviting Southern Nevada Center for Independent Living to your annual Open House and Pancake Breakfast at Station #20, such an overwhelming success.

Look for us at our next Rural Event:

June 26<sup>th</sup> 2015 at the Mesquite Senior Center, 10:00am-1:00pm. Located at 102 W Old Mill Rd, Mesquite, NV 89027. SNCL will have a Display Table for our Amplified and CapTel phones for the Deaf, Hard of Hearing, or Speech Impaired.

(From left to right) Ciera Ingrassia-Equipment Distribution Coordinator, Kyle Lemmon-Captain, Station #20, Khalilah White-Equipment Distribution Coordinator.

Southern Nevada Center for Independent Living is proud to announce that our Equipment Distribution Team has distributed 53 pieces of equipment for the month of May. Many thanks to all the Senior Centers in Clark County for partnering with us to make our Telecommunication Equipment Distribution Program a great success. We appreciate all the support.

Mark your calendar, the 24<sup>th</sup> SNCL Annual Disability Awareness Day is scheduled for October 17, 2015 from 10:00 a.m. - 2:00 p.m. Attendance was over 300 last year. Thanks to the City of Las Vegas Adaptive Recreation Programs. We will hold DAD at the East Las Vegas Community Center once again this year.

2950 S. Rainbow Blvd., Ste. 220  
Las Vegas NV, 89146  
702-889-4216 (V/711 Relay)  
702-889-4574 Fax

4100 N. Martin Luther King Blvd., Ste. E100  
North Las Vegas, NV 89032  
702-649-3822 (V/711 Relay)  
702-649-5022 Fax

News Letters



**Southern Nevada Center for Independent Living**  
North Las Vegas and the Southern Nevada Rural Areas

Hearing Aids:  
Please refer any of your consumers living at or below poverty level who cannot afford hearing aids to contact a Southern Nevada Center for Independent Living Case Manager/Advocate at 702-889-4216.

**Monthly Outreach Newsletter**

Many thanks to Congresswoman Dina Titus for her support of the disability community at the Senior Expo. Thanks to the Review Journal for free ad space to promote our both at the Las Vegas Review Journal Senior



(Left to Right) Ciera Ingrassia-Equipment Coordinator, Director-Mary Evidizer, Congresswoman-Dina Titus, Khalilah White-Equipment Coordinator and Peter Har-Temp.

Thanks to our sponsors in Mesquite, Pahrump and Laughlin for partnering with SNCL to distribute Telecommunications Equipment in the Rural Areas, It is going great!

Look for us at our next Rural Events:

May 27, 2015 at the Pahrump Valley Senior Center Located at 1370 S. Basin Ave. Pahrump NV. 89060, 10:30am-1:00pm.

June 26<sup>th</sup> 2015 at the Mesquite Senior Center, 10:00am-1:00pm. Located at 102 W Old Mill Rd, Mesquite, NV 89027. SNCL will have a Display Table at both events for our Amplified and CapTel phones for the Deaf, Hard of Hearing, or Speech Impaired.

Thanks to the State of Nevada Department of Employment Training Rehabilitation and Training Counselor, Dominique Morrow. By partnering we have been able to provide telecommunications equipment for both home and work.

Thanks to Stephanie Kircher for an extra table for equipment demos at the Veterans Stand-down. Our Veterans deserve the best!

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702-649-5022 Fax

**CCSD** Clark County School District

Thanks to Clark County School District Liberty and Legacy High School's Deaf and Hard of Hearing Programs. The students were interested and had many questions. We provided students with equipment and are getting great feedback. They prefer iPhones and iPads. Let's keep working towards moving into the future with equipment distribution. Thank you Antoinette Lewis. We look forward to more student presentations.



Look for us at the Cinco de Mayo Celebrations, SNCL will have a booth at the Fama Festival celebrating the Hispanic Heritage of Cinco de Mayo. The Festival will be held on Sunday, May 3<sup>rd</sup> 10:00a.m. - 6:30 p.m. Located at Broadacres Swap Meet located at 2930 N. Las Vegas Blvd. Las Vegas, NV 89030.

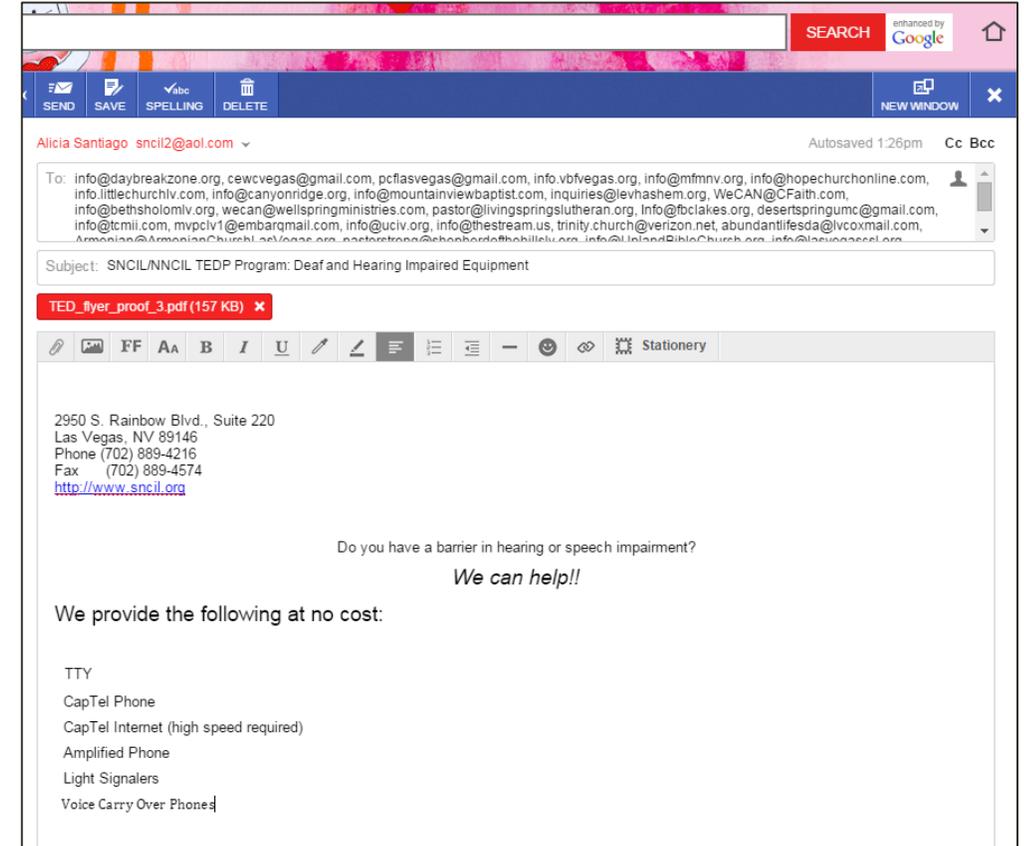
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News Letters

# PRESENTATIONS AND EQUIPMENT DEMONSTRATIONS



Presentations and Demos



Social Media Marketing (e-Mailing)

# STATEWIDE OUTREACH PLAN

Monthly and Quarterly

Rural Visits

Winnemucca  
Elko  
Yerington  
Carson City

Pahrump  
Moapa  
Laughlin  
Boulder City  
Mesquite  
Searchlight



# PRESENTATIONS

Events	Attendance
Southern Nevada Center for Independent Living Annual Disability Awareness Day	400
Southern Nevada Veterans Stand-down	500
Southern Nevada Mental Health Awareness	580
Las Vegas Review Journal Southern Nevada Senior Expo	500
Douglas Senior Center	100
Yerington Senior Center	100
Hawthorne Senior Center	115

# YOUTH

## Outreach

- Clark County School District High Schools Hard of Hearing Programs – 50
- CCSD Variety School Disability Awareness Day – 50
- CCSD School to Work Transition Fair - 150

# ETHNIC MINORITY OUTREACH

- ❑ Booth at the Cinco De Mayo Fair
- ❑ Presentation to the National Association for the Advancement of Colored People
- ❑ Outreach to Native American Vocational Rehabilitation
- ❑ Outreach at the Native American Education Fair
- ❑ Outreach to China Town

# PERSONS SERVED BY COUNTY

County	SNCIL	NNCIL	Total %
Clark	187	0	72
Churchill	0	3	1.2
Douglas	0	1	0.4
Lyon	0	6	2.3
Mineral	0	1	0.4
Nye	18	0	7
Storey	0	1	0
Washoe	0	37	14
Carson	<u>0</u>	<u>4</u>	<u>1.6</u>
	205	53	100

# DEMOGRAPHICS

Age	SNCIL	NNCIL	Total	%
Under 5 Years Old	0	0	0	
Age 5-19	3	0	0	1.16279
Age 20 -24	0	0	0	
25 - 59	1	2	3	1.16279
Age 60 and older	<u>201</u>	<u>51</u>	<u>252</u>	<u>97.6744</u>
	205	53	258	100

# DEMOGRAPHICS

Gender				
Female	132	28	160	62.0155
Male	<u>73</u>	<u>25</u>	<u>98</u>	<u>37.9845</u>
	205	53	258	100

# DEMOGRAPHICS

Ethnicity	SNCIL	NNCIL	Total	%
Asian	9	3	12	4.651162791
Black or African American	30	0	30	11.62790698
Native Hawaiian or Other Pacific Islander	6	0	6	2.325581395
White	148	47	195	75.58139535
Hispanic/Latino	11	3	14	5.426356589
Two or more races	1	0	1	0.387596899
Race and ethnicity unknown	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	205	53	258	100

# DISABILITY

	SNCIL		NNCIL		Total		%
Hearing	198		47		245		94.96124031
Multiple Disabilities	7		<u>6</u>		13		<u>5.03875969</u>
	205		53		258		100

# INDIVIDUALS OUTCOMES

Increased or Improved Communication Capacity Resulting Via Equipment Distribution, Training and Usage				
	SNCIL	NNCIL	Total	%
Captel	34	9	43	16.67
Amplified Phone	152	43	195	75.58
TTY	3	0	3	1.163
Light Signaler	16	1	<u>17</u>	<u>6.589</u>
	205	53	258	100

# INCOME LEVELS

Approximately 80% of Equipment Recipients Live at or Below Poverty Level

Outreach conducted to subsidized senior living housing projects, assisted living facilities, and lower income zip code area.

# FUN FACTS

- ❑ Youngest Consumer – Ten
- ❑ Most Senior Consumer – Age 96
- ❑ Two High School Students Using a CapTel
- ❑ Most Influential – Captain of a Fire Station at Neighborhood Safety Outreach
- ❑ Strongest Parent Advocate – Unique CapTel – Mesquite
- ❑ Partnership – Vocational Rehabilitation Consumer – Work and Home